

# Preparing for a Peer-to-Peer Medical Review<sup>1\*</sup>

If the reason for denial is misalignment with the clinical policy, you may want to consider a peer-to-peer review as a next step before submitting a formal appeal. For this type of review, the prescribing physician may contact the health plan to discuss the clinical rationale with the clinician in charge of the determination or a medical director with a similar specialty.

This resource is offered as a preparation guide for peer-to-peer reviews between a health care provider and a payer (eg, insurance company, health plan) to be used when responding to denial of coverage.



## WHAT TO PREPARE BEFORE YOUR MEETING

Confirm the meeting date and time, gather all required documentation, and prepare to thoroughly support your treatment decision rationale.

Please note: your peer reviewer may work within a different specialty. You can request a reviewer within your specialty area (eg, neurology).

### GATHER AND REVIEW DOCUMENTATION PREVIOUSLY PROVIDED TO PAYER

Review payer medical policy and ensure you've addressed requirements.

- Patient clinical documentation: case notes, date(s) of service, treatment history, laboratory results, etc
- Claim form and explanation of benefits (EOB), if claim was submitted
- Prior authorization request
- Letter of medical necessity
- Payer denial letter(s)
- Letter of appeal



## WHAT TO EXPECT DURING YOUR MEETING

Prepare to provide/discuss the following resources:

### DRUG INFORMATION

- Brand and established name
- Relevant NDC number(s)
- Prescribing Information
- Dosing and administration
- ICD-10-CM codes
- Relevant HCPCS code or permanent J-code

### LITERATURE SUPPORTING YOUR DECISION TO PRESCRIBE A MEDICATION

- Relevant clinical guidelines
- Peer-reviewed journal articles
- Compendia listings

### NEXT STEPS

- Confirm timing for approval
- Note any required follow-up steps

\*Use of this resource does not guarantee that the payer will provide reimbursement for any medication.

If the peer-to-peer discussion does not resolve the denial, the prescribing physician may submit an appeal.

For more information, contact your Alexion Field Reimbursement Manager (FRM). The FRMs provide education and support to healthcare provider (HCP) offices to facilitate patient access to their prescribed Alexion medications.

**Reference: 1.** DeMarzo A. A Look into Peer to Peer. August 7, 2020. Accessed January 21, 2021. <https://www.priorauthtraining.org/a-look-into-peer-to-peer/>